

## **Frequently Asked Questions Name Change to Sage Technologies Managed Care Clients and Vendors**

1. Why are you changing the name? The name change reflects the combination of Midland's decade of experience in managed care with CCMSI Midland's TPA experience to offer expanded services.
2. Will Midland's website change? There will be a new entry point into the website (see Website discussion below). Once into the system everything will look and function in the same manner.
3. Will there be different staff assigned to my account? There will be no staff changes related to the name change.
4. Will there be a change in the phone numbers I use to call Midland? There will be no change for the phone numbers as a result of the name change.
5. Will there be a change in the address or offices for Midland? No, we will continue to run our administrative services from Rockford.
6. Will we be required to change our agreements? There are no requirements to change our agreements as a result of the name change.
7. Will you notify employees so that they are not confused? Yes, for some period of time we will include a notification in mail that goes out describing the new name and why things look different than they had in the past.
8. Where can I go for more information? You can log into our website at [www.UseSage.com](http://www.UseSage.com) or call our office at 815-962-2560.

